

K388 Pro Quick Reference

Urovo K388 Pro Scanner/Printer — Hardware Quick Guide

Getting Started

1. Charge the battery fully (USB-C or cradle)
2. Press and hold the Power button
3. Connect to your dealership Wi-Fi
4. Open the ScanIt Parts app
5. Enter your Username and PIN
6. Select your store (if multi-store)

Same login: Your username and PIN work on any ScanIt Parts scanner.

Loading Labels

1. Power on the scanner
2. Peel the first 3 labels off the new roll
3. Open the latch door on the front
4. Press the yellow button on top
5. Remove and discard the empty roll core
6. Expand the roller holder
7. Insert the roll, black marks facing DOWN
8. Close the lid — a label feeds automatically
9. Remove the label it fed
10. Close the latch

Do not calibrate. The K388 Pro self-calibrates when you load a roll and feeds the first label itself — do not pull it through by hand. Calibrating after every roll is a **Monarch** procedure.

Used a Monarch 6059 or 6057 before? The K388 Pro does not load the same way — the door is on the front, there is a yellow release button on top, the first label feeds by itself, and it never needs recalibrating. Video: youtube.com/watch?v=WazLI4I8tVE

Black marks: the Monarch reads them to find each label; the K388 does not — it reads the gap. Same labels for both, so "marks down" is just the fastest way to confirm the roll is the right way round.

Battery

Spec	Details
Runtime	18-20 hours
Hot-Swap	Yes — swap without powering off
Charging	USB-C or 4-slot cradle
Print Capacity	200 meters of labels per charge

Hot-swap: Press the release latch, slide out the old battery, slide in a charged one. Do it within 30 seconds.

Scanning Tips

Tip	Details
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Distance	Hold 6-8 inches from the barcode
Angle	Slight angle helps on shiny labels
No barcode?	Type the part# — scanner prints a label
Reads everything	1D, 2D, QR codes, all OEM labels

K388 Pro vs. 6059+

Feature	K388 Pro	6059+
OS	Android 14	Android 12.1
CPU	Octa-core 2.4GHz	Quad-core
Screen	5.5" (720x1440)	LCD touchscreen
RAM / Storage	4GB / 64GB	4GB / 32GB
Print Speed	120 mm/s	101.6 mm/s
Wi-Fi	Wi-Fi 6E	Wi-Fi 5 (ac)
Bluetooth	5.3 + BLE	5.1
Battery	18-20 hrs	~8 hrs
Hot-Swap	Yes	No
Cameras	5MP + 13MP	None
Drop	1.5m	N/S
Weight	1.76 lbs (800g)	2.3 lbs
Label Commands	CPCL, ZPL, TSPL	Monarch proprietary

Same app, same workflow. The ScanIt Parts app works the same on both devices.

Daily Checklist

When	What to Do
Start of Shift	Check battery (charge if under 20%). Check labels. Verify Wi-Fi. Log in. Test print if new roll.
End of Shift	Log out. Put scanner on charger. Charge spare batteries. Store in a safe spot.

Quick Fixes

Problem	Fix
Won't turn on	Charge or swap battery. Hold power 10 sec.
No Wi-Fi	Check password. Move closer to router. Restart.
Won't print	Check labels. Calibrate. Clean print head.
Blank labels	Roll is upside down. Reload with black marks down.
Off-center print	Run calibration. Reseat the label roll.
Faded print	Clean print head. Try fresh label roll.
Won't scan	Clean scan window. Try different distance/angle.
App crash	Force close and reopen. Restart scanner.
Hot-swap failed	Took too long. Power on and log back in.

Cleaning

Part	How
Scan window	Soft dry cloth. Damp cloth if dirty.
Print head	Cleaning pen or isopropyl alcohol on cotton swab. Don't touch with fingers.
Body	Damp cloth. Don't submerge.

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